**Complaint form**

**Date:**

Customer satisfaction is very important for us, and we regret that one of our products has not met the expectations. Please, help us detect the issue by filling in the form below.

Thank you very much in advance!

Handi Life Sport give a 2-year warranty on construction defects - the warranty does not cover wear and tear.

|  |  |
| --- | --- |
| **Customer Name:** |  |
| **Contact person:** |  |
| **Contact phone:**  **contact e-mail:** |  |
| **Country:** |  |
| **Seller:** |  |
| **Order no./invoice no.:** |  |
| **App. delivery date:** |  |
| **Delivery address:** |  |
| **Productname:** |  |
| **Item no. or LOT no.:** |  |
| **Description of the defect – including how the error occurred:** |  |
| **Number of products with defects:** |  |

**Attach min. 1-2 good photos of the product with defects.**

**Also attach a copy of the invoice.**

Send the filled document, invoice and photos to [hls@handilifesport.com](mailto:hls@handilifesport.com)